



INTERNATIONAL TRAINING – EXPERIENCE EXCHANGE VISIT

in the framework of project LLI-59 “The Cycle of Practical Training and Events Fostering Cooperation between Institutions and Capacity Building of Employees” (Open leadership)

PROGRAMME

05.06.2018., White Hall, Latvian Culture Centre (the Unity House), 3rd floor,
Entrance from Gimnāzijas Street, Daugavpils

June 5, 2018

09:30 – 10:00 Registration

10:00 – 12:00 **Introduction to LEAN system,
LEAN system context in tourism in local municipalities**

12:00 – 13:00 Lunch

13:00 – 14:00 **Presentation of Daugavpils tourist information centre**

14:00 – 16:00 **Analysis of tourism objects,
Generation of ideas in tourism within the framework of LEAN system**

16:00 – 17:00 **Tour of the Unity House**

17:00 Question and answer session

Working language of the event: English

Participants: representatives of local municipalities from Latgale region (LV) and Lithuania

The aim of the international training – experience exchange visit is to strengthen interregional cooperation between municipalities of Latvia and Lithuania. During these activities participants will discuss, how to make improvements in the capacity of employees in tourism-related industries, using LEAN management system, and analyze examples of good practice in tourism field to generate ideas and to collaborate in the future.

International training – experience exchange visit is organized by Latgale Planning Region and Euroregion "Country of lakes".