



INTERNATIONAL TRAINING – EXPERIENCE EXCHANGE VISIT

in the framework of project LLI-59 “The Cycle of Practical Training and Events Fostering Cooperation between Institutions and Capacity Building of Employees” (Open Leadership)

EVENT PROGRAM*

26.06.2018.
Anykščiai, Lithuania

June 26, 2018

09:30 – 10:00	Registration Coffee break
10:00 – 12:00	Introduction to LEAN system, LEAN system context in tourism in local municipalities
12:00 – 13:00	Lunch
13:00 – 14:00	Presentation of Anykščiai Tourist information centre
14:00 – 16:00	Analysis of tourism objects, Generation of ideas in tourism within the framework of LEAN system
16:00 – 17:00	Visit of the observation deck of Anykščiai church of St. Matthew the apostille and evangelist
17:00	Question and answer session

Working language of the event: English

Participants: representatives of local municipalities from Latgale region (LV) and Lithuania

This is the first of four experience exchange visits to Latvian and Lithuanian municipalities and we invite tourism field specialists to participate in all of them. The aim of the international training – experience exchange visit is to strengthen interregional cooperation between municipalities of Latvia and Lithuania. During these activities participants will discuss, how to make improvements in the capacity of employees in tourism-related industries, using LEAN management system, and analyze examples of good practice in tourism field to generate ideas and to collaborate in the future.

International training – experience exchange visit is organized by Latgale Planning Region and Euroregion "Country of lakes".